**ASSIGNMENT 12**

GROUP:

NAME OF STUDENT (participating):

**A. Booking a seat**

List and classify phrases used by the Guest and Waiter or Host in the restaurant. Imagine to be two roles and try visualize the situation.

|  |  |  |
| --- | --- | --- |
| **NO.** | **GUEST** | **WAITER/HOST** |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

**B. Asking about the menu**

List and classify phrases used by the Guest and Waiter/Host/Runner in the restaurant. Imagine to be in the roles and try visualize the situation.

|  |  |  |
| --- | --- | --- |
| **NO.** | **GUEST** | **WAITER/HOST/RUNNER** |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

**C. Ordering a menu**

List and classify phrases used by the Guest and Waiter/Host/Runner in the restaurant. Imagine to be in the roles and try visualize the situation.

|  |  |  |
| --- | --- | --- |
| **NO.** | **GUEST** | **WAITER/HOST/RUNNER** |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |

**D. Dealing with problems/complaints in the restaurant**

List and classify phrases used by the Guest and Waiter/Host/Runner/Manager in the restaurant. Imagine to be in the roles and try visualize the situation.

|  |  |  |
| --- | --- | --- |
| **NO.** | **GUEST** | **WAITER/HOST/RUNNER/MANAGER** |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |